

COVID-19 GUIDELINES



**Glenhuntly
Dental Clinic**
Looking after the whole family

Notice of continued services – dental treatment

As at 28 September 2020, routine dental care is allowed, with Government restrictions removed. The Victorian State Government has confirmed it is both safe and essential to proceed with your dental treatment at this time to maintain your oral health.

It has also been reinforced that we are able to continue to attend health appointments and we are able to travel further than 5km from home to do so.

It is our priority to continue to provide you with all of the dental services that you need and are entitled to – and to do so without delay and in safe conditions. Dental concerns are cumulative and, if left untreated, can develop into more serious issues.

If you require a medical certificate for your appointment, we are able to arrange this for you either before or after you attend your appointment.

If you have missed an appointment, are in pain or are due for a check-up, please call us on **9571 4500**

We understand there is some anxiety to be seen as quickly as possible to continue your treatment plans. Please rest assured we are working diligently to ensure all our patients are cared for in the near future.

Continued hygiene practices and additional measures

We would like to reassure you that GlenHuntly Dental Clinic is always proud of its commitment to, and enforcement of, the very highest standards of infection control and hygiene – and no less so at a time like this.

As a matter of course, we are continuing to eliminate risk to our patients of any type of infection. By its very nature, as a dental practice, our clinic maintains the highest standard of infection control on a permanent basis.

In addition, we have taken the following proactive steps to protect the health and welfare of all our patients and staff while the pandemic persists.

What we are asking of you

To protect you and our staff, we are adopting the following additional measures requiring your cooperation:

- Limiting the number of people in our waiting areas. Please bring no more than one person to your appointment with you. Additional companions may be asked to wait outside the clinic to maximise social distancing measures.

- In addition to taking your clinical history, we may request that we take your temperature prior to treatment commencing.
- Please do not attend the practice if you are experiencing any flu-like symptoms. We can rebook your appointment over the phone.

Please rest assured that no member of the GDC team attends work if they are experiencing cold or flu-like symptoms.

We are happy and grateful to be back at our clinic to care for you again.

We look forward to continuing to be of service to you.

With very best wishes,

The Team at GlenHuntly Dental Clinic